

Yale NewHaven **Health**

Utilizing Joeybands During Postpartum Period to Increase Exclusive Breastfeeding, Patient Satisfaction & to Decrease Infant Falls

May 2018

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VISION, MISSION AND VALUES

VISION

Yale New Haven Health
enhances the lives
of the people we serve
by providing access to high value,
patient-centered care in collaboration
with those who share our values.

MISSION

Yale New Haven Health is committed to innovation and excellence in patient care, teaching, research and service to our communities.

VALUES

PATIENT-CENTERED > Putting patients and families first

RESPECT > Valuing all people

COMPASSION > Being empathetic

INTEGRITY > Doing the right thing

ACCOUNTABILITY > Being responsible and taking action

YaleNewHaven**Health**

Objectives

OVER A 5 MONTH INITIAL PERIOD:

1-INCREASE THE EXCLUSIVE IN HOSPITAL BREASTFEEDING RATE

- 2. DECREASE NEWBORN FALLS
- 3. MEASURE PATIENT OVERALL SATISFACTION WITH SKIN TO SKIN EXPERIENCE WHEN USING THE JOEYBAND

Methods

Measures

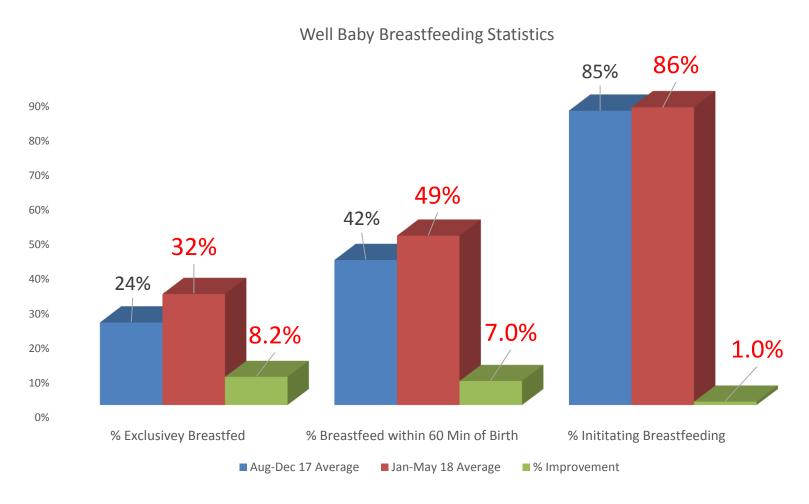
Press Ganey patient satisfaction survey
Joeyband Satisfaction Survey
EMR computerized data for exclusive breastfeeding rates and newborn falls
Patient Survey

Improvement Strategies/Interventions

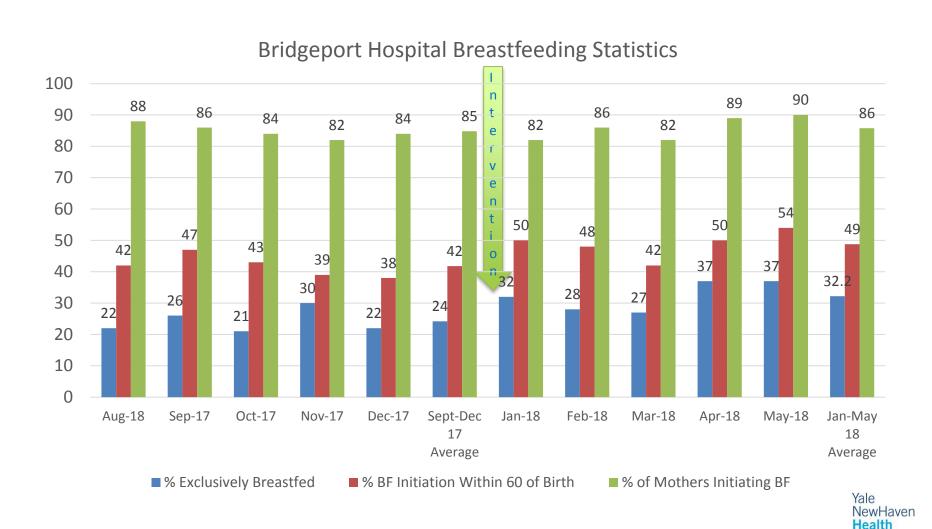
All postpartum women delivering vaginally or via cesarean delivery were given a Joeyband skin to skin securement device & provided education regarding its use.

Plan, Do, Study, Act quality improvement tool was used.

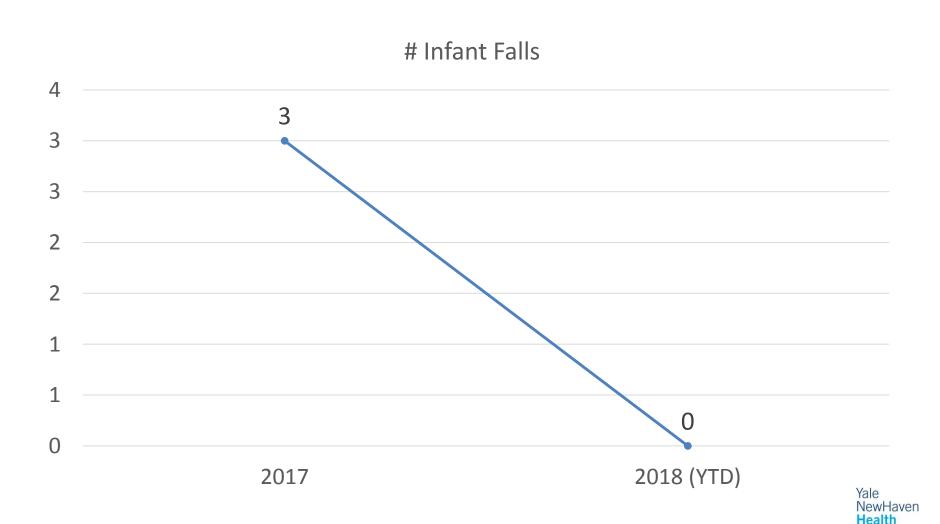
Bridgeport Hospital – Results



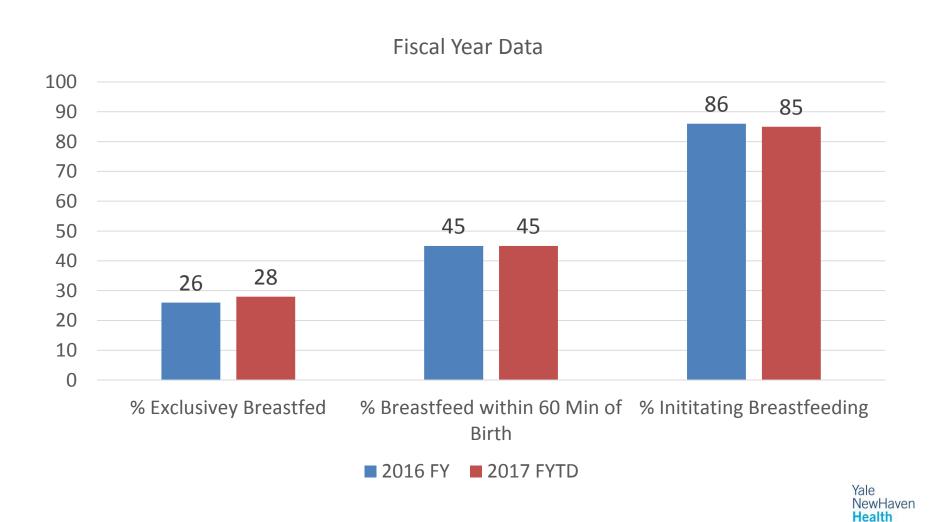
Bridgeport Hospital – Breastfeeding Statistics



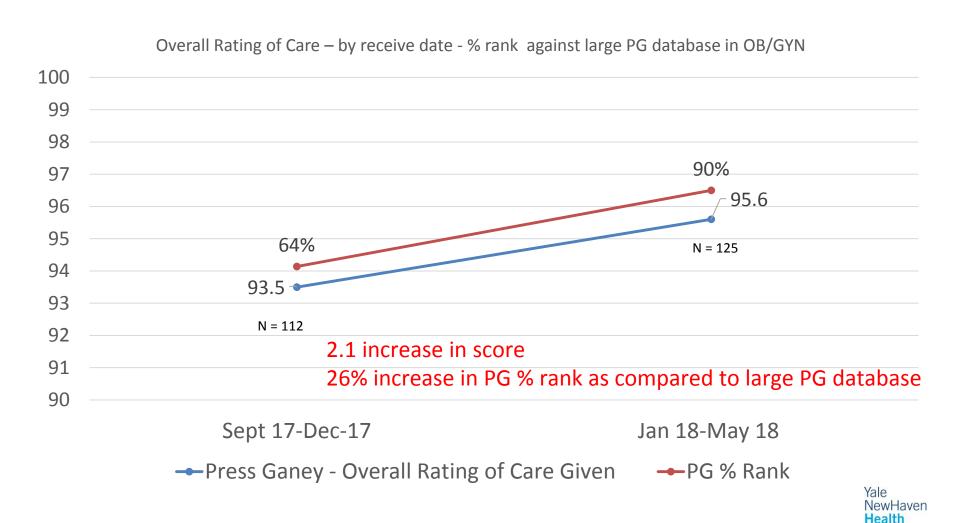
Bridgeport Hospital – Infant Fall Rate



Fiscal Year 2017 vs Fiscal Year 2018 (YTD)

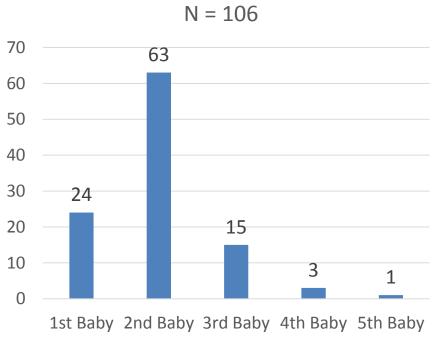


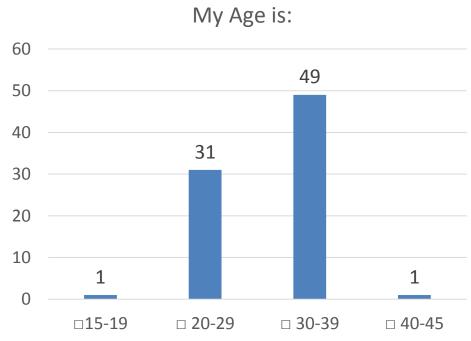
Press Ganey Patient Satisfaction



Joeyband Survey Objective Data

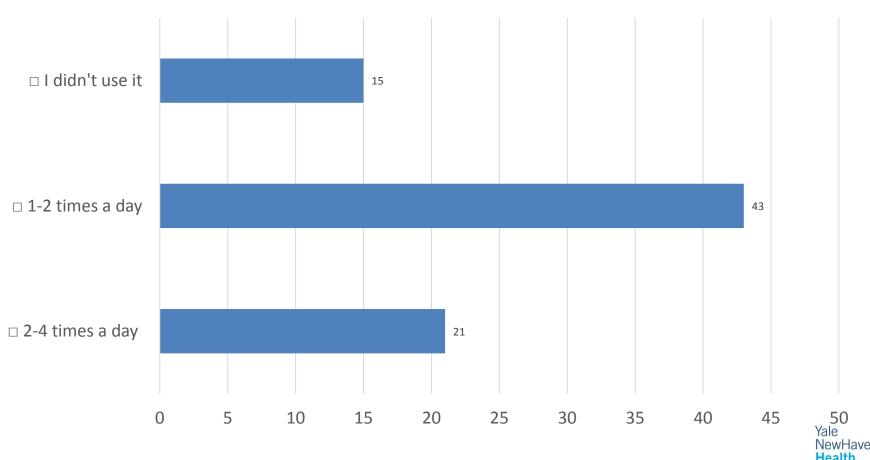
What number baby is this for you:



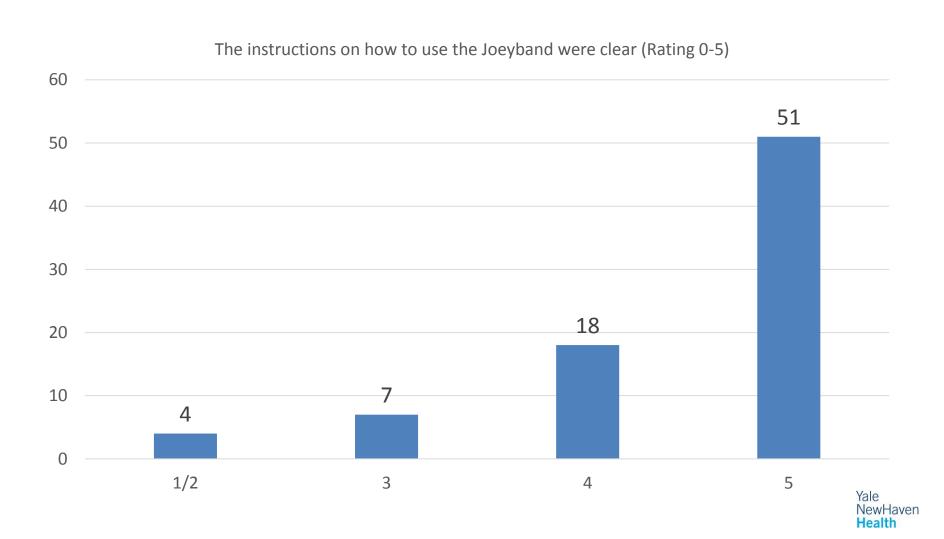


How often did you use the Joeyband while you were in the hospital?

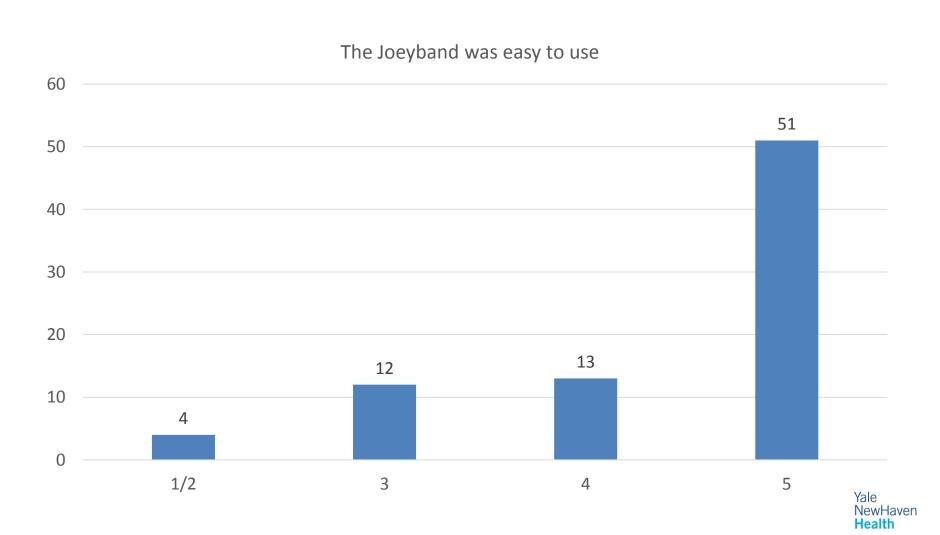
How often did you use the Joeyband while you were in the hospital?



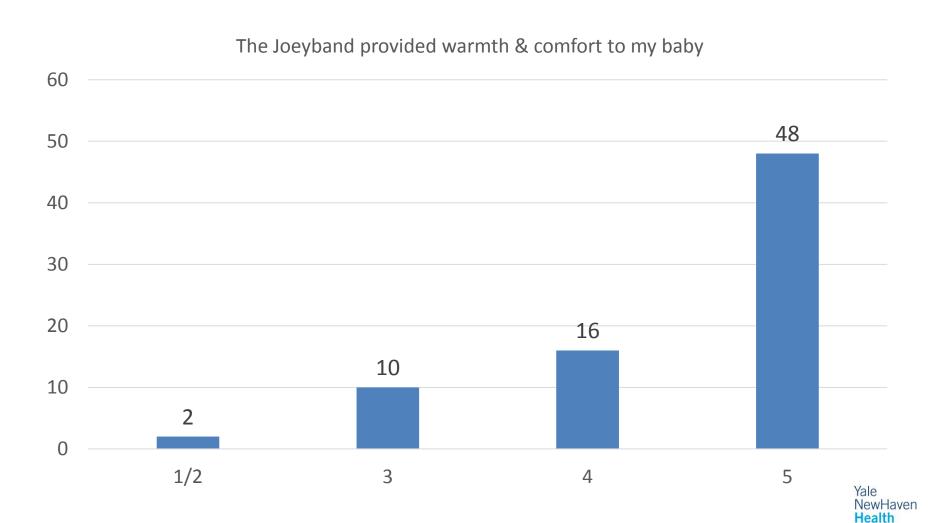
The instructions on how to use the Joeyband were clear



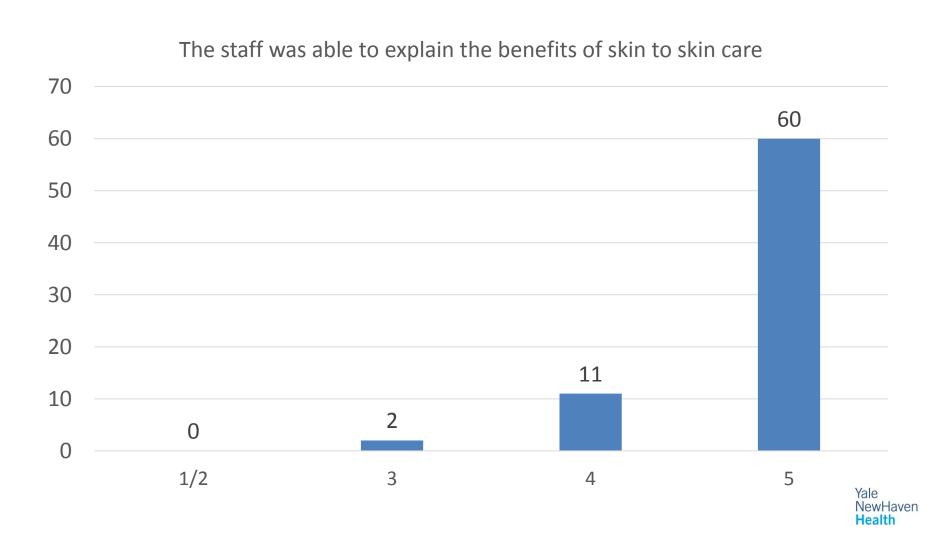
The Joeyband was easy to use



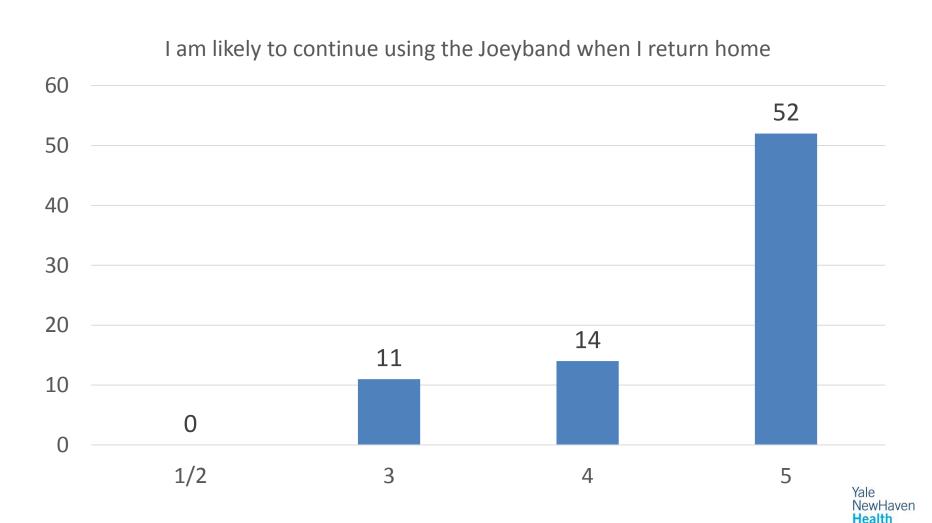
The Joeyband provided warmth & comfort to my baby



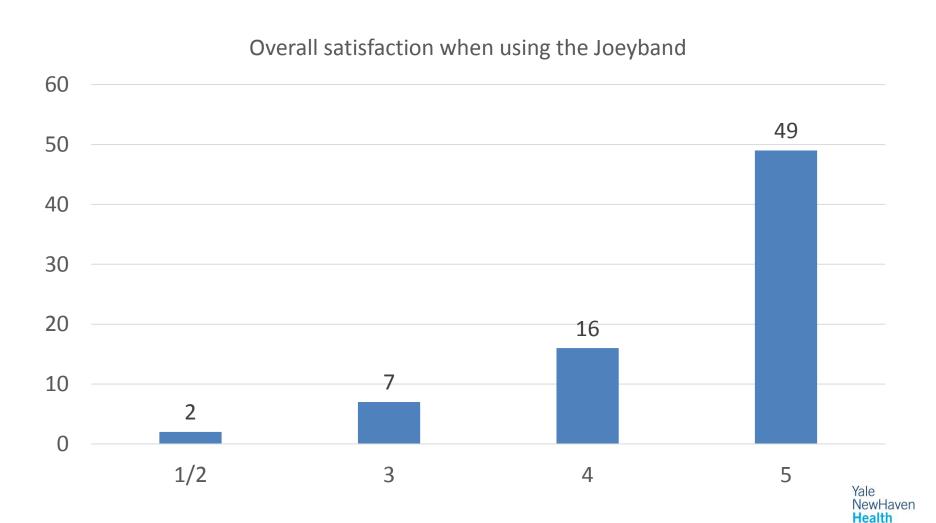
The staff was able to explain the benefits of skin to skin care



I am likely to continue using the Joeyband when I return home



Overall satisfaction when using the Joeyband



Joeyband Survey Subjective Data

COMMENTS:

- Not possible to use alone
- Velcro was very scratchy and rough
- Haven't used it but love the idea and can't wait to use it
- During c/s recovery for skin to skin time. Great!

Discussion

- 8.2% in overall exclusive breastfeeding rates
- 7% increase in initiation of breastfeeding within 60 min of birth
- 1% increase in our initiation of breastfeeding.
- We had no infant falls since implementation as compared with 3 during the 2017 year.
- Our Press Ganey Overall Rating of Care increased 2.1 points since our go live & a 26% increase in our rank as compared to other hospitals of like size
- Our subjective data also supports our patients desire to use skin to skin to better bond with their baby & to maintain importance of safety infant fall risk while in the hospital & beyond as they can take the device home with them.
- Data suggests that combined with education & continuous support our Mothers & Babies utilization of the Joeyband helps support bonding, safety & satisfaction during their postpartum stay.
- Study Limitations include concurrent measures to enhance the patient experience & align with evidenced based practices. Our postpartum area started transitioning to couplet care (same RN for Mom/Baby) during our study in February

Implications for Yale New Haven Health

Though our funding was initially started with a grant fund request, our goal is to make this evidenced-based practice by giving all of our Moms/Babies across YNHHS a Joeyband to utilize & take home. This will help achieve our YNHHS mission of achieving excellence in innovation and service to our community.

References

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